

Privacy Notice

Introduction:

Knowledge Pele is committed to data protection and the right to privacy. We respect your privacy and treat your personal information as confidential. Our Privacy Policy and Terms of Use explains how we use, collect, and share your personal information. It also explains your rights in relation to your personal information and how to contact us if you have a question or complaint.

Who we are:

Knowledge Pele is an emerging African power development and operating company with an established platform operating in key power generating sectors. We believe that genuine structural change must result in thriving societies and economies built on the principles of justice and inclusivity. We believe that the world is due for a form of structural change that will result in thriving societies and economies built on the principles of justice and inclusivity.

Our contribution to structural change on the African continent is through:

- Increasing Energy Supply: we develop, invest, and operate power generation facilities
- Increasing Economic Participation: we invest in the capacity of previously disadvantaged people to participate in and benefit from economic activity.

We drive the change we want to see through three subsidiaries that operate as independent commercial entities that jointly contribute to the vision.

The type of personal information we collect:

We currently collect and process the following information:

- Contact information: name, surname, email address, telephone number
- Navigation/Usage data: e.g., access date and time, pages visited, name of the Internet Service Provider and Internet Protocol (IP) address you use to access the internet, the internet address from which you connect to our website, etc.

How we get the personal information and what we use it for:

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Contact Information: While using our service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. The contact information will be obtained together with the content of the message sent by you and other personal data that you may have provided during the communication. We may also collect personal information about you that we receive from a third party using a process that we have told you about. For example, we may contract with third parties to support us to do credit and background checks.
- Navigation/Usage Data: This information is collected automatically when using the service; the IT and electronic communications systems and software procedures put in place to allow the website to function, will, in the course of their normal work, collect certain data such as your device's Internet





Protocol address (e.g. IP address), browser type, browser version, the pages of our service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

We use the information that you have given us to:

- **To provide and maintain our service**, including to monitor the usage of our service.
- **To manage your account**: to manage your registration as a user of the service. The Personal Data you provide can give you access to different functionalities of the service that are available to you as a registered user.
- **For the performance of a contract**: the development, compliance, and undertaking of the purchase contract for the products, items, or services you have purchased or of any other contract with us through the Service.
- **To contact you**: to contact you by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products, or contracted services, including the security updates, when necessary or reasonable for their implementation.
- **To provide you** with news, special offers, and general information about other goods, services, and events that we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information.
- **To manage your requests**: To attend and manage your requests to us.
- **For business transfers**: We may use your information to evaluate or conduct a merger, divestiture, restructuring, reorganisation, dissolution, or other sale or transfer of some or all our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which Personal Data held by us about our service users is among the assets transferred.
- **For other purposes**: We may use your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns, and to evaluate and improve our Service, products, services, marketing, and your experience.

We may share this information with:

- **With Service Providers**: We may share your personal information with Service Providers to monitor and analyse the use of our service, to contact you.
- **For business transfers**: We may share or transfer your personal information in connection with, or during negotiations of, any merger, sale of Company assets, financing, or acquisition of all or a portion of our business to another company.
- **With Affiliates**: We may share your information with our affiliates, in which case we will require those affiliates to honour this Privacy Policy. Affiliates include our parent company and any other subsidiaries, joint venture partners, or other companies that we control or that are under common control with us.
- **With business partners**: We may share your information with our business partners to offer you certain products, services, or promotions.



- **With other users:** when you share personal information or otherwise interact in the public areas with other users, such information may be viewed by all users and may be publicly distributed outside.
- **With your consent:** We may disclose your personal information for any other purpose with your consent.

When will we process your personal information:

In terms of the Protection of Personal Information Act (POPIA), the justification ground which we base our processing on consist out of the following:

- The data subject or a competent person where the data subject is a child **consents** to the processing. Kindly note that you have the right to withdraw your consent;
 - The processing is **necessary** to carry out actions for the conclusion or performance of a contract to which the data subject is a party;
 - The processing complies with an **obligation** imposed by law on the business;
 - The processing protects a **legitimate** interest of the data subject;
 - The processing is necessary for the proper performance of a **public law** duty by the business;
- Or
- The processing is necessary for pursuing the legitimate **interests** of the business or of a third party to whom the information is supplied.

How we store your personal information:

Your information is securely stored: the personal information we collect from you is stored by us and/or our service providers on databases protected through a combination of physical and electronic access controls, information security technology, and other appropriate administrative, technical, personnel, and physical security measures.

Nevertheless, such security measures cannot prevent all loss, misuse, or alteration of personal information and we are not responsible for any damages or liabilities relating to any such incidents, to the fullest extent permitted by applicable law.

Where required under applicable law, we will notify you of any such loss, misuse or alteration of personal information that may affect you, so that you can take the appropriate actions for the due protection of your rights.

We keep your information for no longer than necessary for the purpose for which we obtained them and for any other permitted compatible purposes, including compliance with legal obligations. Our Data Retention, Storage and Destruction Policy set out the applicable minimum retention periods required by local laws.





Your data protection rights:

- You are entitled to access your personal data by sending a written request to K.Masongoa@peleenergygroup.com. We may charge you a fee for this service as set out in terms of Condition 8 of POPIA.
- You may also request Knowledge Pele to correct or supplement any of your personal data which Knowledge Pele will undertake as soon as practicable.
- Request the destruction of your personal data. Thapelo Motlogeloa will consider your request in light of any other laws or regulations prohibiting Knowledge Pele from destroying your personal data.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at K.Masongoa@peleenergygroup.com if you wish to make a request.

Contact details:

Name: Thapelo Motlogeloa

Address: 3 Centex Close, Brooklyn Place, Eastgate Kramerville, Sandton

Phone Number: 011 262 0515

E-mail: thapelom@peleenergygroup.com

How to complain:

If you have any concerns about our use of your personal information, you can make a complaint to us at K.Masongoa@peleenergygroup.com.

You can also complain to the Information Regulator if you are unhappy with how we have used your Information.

Their contact details are as follows:

The Information Regulator (South Africa)

33 Hoofd Street

Forum III, 3rd Floor Braampark

P.O. Box 31533

Braamfontein, Johannesburg, 2017

Complaints email: complaints.IR@justice.gov.za

